



## Soft Drinks Option - Terms and Conditions



### What is included:

- ◆ Unlimited draught soft drinks, selected long-life juices, fruit squash and cordials.
- ◆ 15% service charge for all included drinks.

### Package details and qualifications:

- ◆ The Soft Drinks Option is charged per person, per day.
- ◆ Each guest assigned to the same stateroom, with the exception of infants aged 3 years and under, must purchase the same Drinks Option. Sharing is not permitted.
- ◆ The Soft Drinks Option applies to every day a guest is sailing other than day of disembarkation and is not offered on a per day basis. Partial / pro-rated packages or purchase for segments of a guest's voyage are NOT accepted. For avoidance of doubt if the cruise is advertised as a 7 night voyage, then 7 shall be applied as the multiplier to the price of the Soft Drinks Option.
- ◆ The Soft Drinks Option may be pre-purchased up to four days prior to boarding the vessel and is offered onboard on the first 2 days of your voyage. If you opt to purchase your Soft Drinks Option on day two, you pay only for the remaining nights of the voyage.
- ◆ The Soft Drinks Option is STRICTLY NOT refundable or transferable once purchased onboard. If the Soft Drinks Option is purchased prior to the voyage, it is refundable no later than 3 days prior to departure. A full refund will be applied to the credit/debit card used to make the original payment.
- ◆ Only one drink at a time may be ordered. There is a minimum 10 minute wait time between ordering drinks. Sharing is not permitted. Guests or family members who would like to enjoy the Soft Drinks Option must purchase their own sticker.
- ◆ The Soft Drinks Option is not available for Charter Cruises.
- ◆ Any guest may purchase the Soft Drinks Option for themselves, regardless of age.

### Exclusions and limitations:

- ◆ Alcoholic and Non-alcoholic beverages other than draught soft drinks, long-life juices, fruit squash and fruit cordials.
- ◆ All drinks are served by the glass.
- ◆ The Soft Drinks Option does not apply to any items offered in shops onboard.
- ◆ The Soft Drinks Option cannot be used for Room Service or Mini-Bar items. Additionally, the package cannot offset the cost of, or be a substitution for, special or private events such as cocktail parties, wedding receptions or similar.
- ◆ Excludes and is not combinable with other Programs, Promotions, Onboard Special Offers, or Events.
- ◆ The drinks included in the Soft Drinks Option can be consumed in all bars, self-service buffet, main restaurants, and alternative dining venues. Availability of specific brands and flavours may vary by ship or venue on board.
- ◆ Cunard reserves the right to introduce exclusions or limitations without prior notice.
- ◆ The Soft Drinks Option is only available on voyages of five nights or more. For avoidance of doubt, the voyage element must be advertised as at least a five night voyage.
- ◆ Pricing is subject to change without prior notice and price adjustments (up or down) implemented on the day of sailing will replace any previously advertised price. Drink Options purchased in advance may vary from onboard pricing due to timing, currency fluctuations and other factors. Guests will NOT incur additional charges, nor be issued any credits or refunds for such variances.
- ◆ Local tax may apply for certain ports or itineraries which may be charged in addition to your Drinks Option.
- ◆ Shipboard management also reserves the right to add additional restrictions and revoke or cancel the Soft Drinks Option at any point during a guest's voyage for any reason without a refund, as appropriate. A guest's Soft Drinks Option may be forfeited if they provide beverages to other guests or do NOT comply with the terms, conditions and limitations of the Drinks Option.



# Beers, Wines & Spirits Option - Terms and Conditions



## What is included:

- ◆ All beers, spirits, liqueurs, cocktails, and wines by the glass retailing up to \$12 per serving as well as all the benefits of the Premium Non-alcoholic Drinks Option such as unlimited soft drinks, fruit juices, non-alcoholic cocktails, small bottles of mineral water and speciality hot drinks, including Godiva drinks (where served).
- ◆ 20% discount on the following excluded items: Bottles of wine retailing up to \$150, large bottles of water (750ml, 1ltr & 1.5ltr), freshly squeezed deluxe juices / smoothies.
- ◆ 15% service charge for all included drinks.

## Package details and qualifications:

- ◆ The Beers, Wines & Spirits Option is charged per person, per day.
- ◆ Each adult assigned to the same stateroom must purchase the same Drinks Option. Sharing is not permitted.
- ◆ The Beers, Wines & Spirits Option applies to every day a guest is sailing other than day of disembarkation and is not offered on a per day basis. Partial / pro-rated packages or purchase for segments of a guest's voyage are NOT accepted. For avoidance of doubt if the voyage is advertised as a 7 night voyage, then 7 shall be applied as the multiplier to the price of the Beers, Wines & Spirits Option.
- ◆ The Beers, Wines & Spirits Option may be pre-purchased up to four days prior to boarding the vessel and is offered onboard on the first 2 days of your voyage. If you opt to purchase your Beers, Wines & Spirits Option on day two, you pay only for the remaining nights of the voyage.
- ◆ The Beers, Wines & Spirits Option is STRICTLY NOT refundable or transferable once purchased onboard. If the drinks option is purchased prior to the voyage, it is refundable no later than 3 days prior to departure. A full refund will be applied to the credit/debit card used to make the original payment.
- ◆ Wine will be served in 150ml measures and spirits will be served in 1oz measures with mixer of your choice (double measures for spirits only and premium mixers are available on request).
- ◆ Only one drink at a time may be ordered. There is a minimum 10 minute wait time between ordering drinks. Sharing is not permitted. Guests or family members who would like to enjoy drinks through this drinks option must purchase their own sticker.

- ◆ Items selected that exceed \$12 are charged at full menu price minus a 20% discount (the difference cannot be paid).
- ◆ The Beers, Wines & Spirits Option is not available for Charter Cruises.
- ◆ Anyone under the age of 18 may not purchase the Beers, Wines & Spirits Option. Pre-departure sales of the Beers, Wines & Spirits Option are subject to the age limit law of the port of departure. During a voyage the legal age limit for service or purchase of alcohol may change depending on different ports of call. This may mean guests who have already purchased the Beers, Wines & Spirits Option will not be served alcoholic drinks in certain territorial waters due to the applicable age limit laws.

## Exclusions and limitations:

- ◆ The Beers, Wines & Spirits Option excludes any drink with a menu price over \$12, large bottles of water (750ml, 1ltr & 1.5ltr), freshly squeezed deluxe juices and smoothies and all food items for sale.
- ◆ The Beers, Wines & Spirits Option does not include any items offered in shops on board.
- ◆ The Beers, Wines & Spirits Option cannot be used for Room Service or Mini-Bar items. Additionally, the drinks option cannot offset the cost of, or be a substitution for, special or private events such as cocktail parties, wedding receptions or similar.
- ◆ The drinks option excludes and is not combinable with other Programs, Promotions, Onboard Special Offers, or Events such as Cunard Wine Academy activities, Cocktail Master Classes, Specialty Dining cover charges, or food items for sale in all food and beverage venues.
- ◆ The drinks option does not include any other merchandise such as tobacco, cigars, cigarettes and souvenirs.
- ◆ The drinks included in the Beers, Wines & Spirits Option can be consumed in all bars, self-service buffet, main restaurants, and alternative dining venues. Availability of specific brands and flavours may vary by ship or venue on board.
- ◆ Cunard reserves the right to introduce exclusions or limitations without prior notice.

- ◆ The Beers, Wines & Spirits Option is only available on voyages of five nights or more. For avoidance of doubt, the voyage element must be advertised as at least a five night voyage.
- ◆ Pricing is subject to change without prior notice and price adjustments (up or down) implemented on the day of sailing will replace any previously advertised price. Drinks options purchased in advance may vary from onboard pricing due to timing, currency fluctuations and other factors. Guests will NOT incur additional charges, nor be issued any credits or refunds for such variances.
- ◆ Local tax may apply for certain ports or itineraries which may be charged in addition to your Drinks Option.
- ◆ Alcoholic drinks are limited to 15 beverages per 24-hour period (6 a.m. to 6 a.m.). Alcoholic drinks requested above the daily limits are at the discretion of the shipboard management and crew. The programme is subject to our Responsible Service of Alcohol Policy which requires bar staff not to serve those they believe to be over a reasonable level of inebriation.
- ◆ Ordering a large glass of wine is not permitted under the programme.
- ◆ All bottles and cans will be served opened.
- ◆ Guests may purchase a round of drinks for themselves and friends. One drink will count towards the Beers, Wines & Spirits Option and the remaining drinks will be charged to the guest's account at full price.
- ◆ Shipboard management reserves the right to refuse the service of alcohol at any time in accordance with our policy for the Responsible Service of Alcohol.
- ◆ Shipboard management also reserves the right to add additional restrictions and revoke or cancel the Beers, Wines & Spirits Option at any point during a guest's voyage for any reason without a refund, as appropriate. A guest's Beers, Wines & Spirits Option may be forfeited if they:
  - Provide beverages to other guests or do NOT comply with the terms, conditions and limitations.
  - Exhibit behaviour that is inappropriate, a safety risk to themselves or others, or become offensive or disruptive to other cruise guests or staff.
  - Exceed, or attempt to circumvent, the daily limits and service limitations outlined.



# Premium Non-Alcoholic Drinks Option - Terms and Conditions



## What is included:

- ◆ Unlimited access to a wide variety of artisan soft drinks, small bottled waters (330ml, 500ml), freshly squeezed juices, speciality hot drinks, including Godiva drinks (where available), and hand-crafted non-alcoholic cocktails.
- ◆ 20% discount on the following excluded items: large bottles of water (750ml, 1ltr & 1.5ltr), freshly squeezed deluxe juices /smoothies.
- ◆ 15% service charge for all included drinks.

## Package Details and Qualifications:

- ◆ The Premium Non-Alcoholic Drinks Option is charged per person, per day.
- ◆ Each guest assigned to the same stateroom, with the exception of infants aged 3 years and under, must purchase the same Drinks Option. Sharing is not permitted.
- ◆ The Premium Non-Alcoholic Drinks Option applies to every day a guest is sailing other than day of disembarkation and is not offered on a per day basis. Partial / pro-rated packages or purchase for segments of a guest's voyage are NOT accepted. For avoidance of doubt if the voyage is advertised as a 7 night voyage, then 7 shall be applied as the multiplier to the price of the Drinks Option.
- ◆ The Drinks Option may be pre-purchased up to four days prior to boarding the vessel and is offered onboard on the first 2 days of your voyage. If you opt to purchase your Drinks Option on day two, you pay only for the remaining nights of the voyage.
- ◆ The Drinks Option is STRICTLY NOT refundable or transferable once purchased onboard. If the package is purchased prior to the voyage, it is refundable no later than 3 days prior to departure. A full refund will be applied to the credit/debit card used to make the original payment.
- ◆ Only one drink at a time may be ordered. There is a minimum 10 minute wait time between ordering drinks. Sharing is not permitted. Guests or family members who would like to enjoy the Drinks Option must purchase their own sticker.
- ◆ Non-alcoholic items that are not included but listed above are charged at full menu price minus a 20% discount (the difference cannot be paid).
- ◆ The Drinks Option is not available for Charter Voyages.

## Exclusions and Limitations:

- ◆ The Premium Non-Alcoholic Drinks Option excludes large bottles of water (750ml, 1ltr & 1.5ltr), freshly squeezed deluxe juices and smoothies and all food items for sale.
- ◆ The Drinks Option does not apply to any items offered in shops onboard.
- ◆ The Drinks Option cannot be used for Room Service or Mini-Bar items. Additionally, the drinks option cannot offset the cost of, or be a substitution for, special or private events such as cocktail parties, wedding receptions or similar.
- ◆ Excludes and is not combinable with other Programs, Promotions, Onboard Special Offers, or Events.
- ◆ The drinks included in the Drinks Option can be consumed in all bars, self-service buffet, main restaurants, and alternative dining venues. Availability of specific brands and flavours may vary by ship or venue on board.
- ◆ Cunard reserves the right to introduce exclusions or limitations without prior notice.
- ◆ The Premium Non-Alcoholic Drinks Option is only available on voyages of five nights or more. For avoidance of doubt, the voyage element must be advertised as at least a five night voyage.
- ◆ Pricing is subject to change without prior notice and price adjustments (up or down) implemented on the day of sailing will replace any previously advertised price. Drink Options purchased in advance may vary from onboard pricing due to timing, currency fluctuations and other factors. Guests will NOT incur additional charges, nor be issued any credits or refunds for such variances.
- ◆ All bottles and cans will be served opened.
- ◆ Guests may purchase a round of drinks for themselves and friends. One drink will count towards the Premium Non-Alcoholic Drinks Option and the remaining drinks will be charged to the guest's account at full price.
- ◆ Local tax may apply for certain ports or itineraries which may be charged in addition to your Drinks Option.
- ◆ Shipboard management also reserves the right to add additional restrictions and revoke or cancel the drinks Premium Non-Alcoholic Drinks Option at any point during a guest's voyage for any reason without a refund, as appropriate. A guest's Drinks Option may be forfeited if they provide beverages to other guests or do NOT comply with the terms, conditions and limitations of the Drinks Option.



## Speciality Hot Drinks Option - Terms and Conditions



### What is included:

- ◆ Unlimited illy speciality coffees, Tea Forté infusions and hot chocolates.
- ◆ 15% service charge for all included drinks.

### Package details and qualifications:

- ◆ The Speciality Hot Drinks Option is charged per person, per day.
- ◆ Each guest assigned to the same stateroom must purchase or sign up for the same Drinks Option. Sharing is not permitted.
- ◆ The Speciality Hot Drinks Option applies to every day a guest is sailing other than day of disembarkation and is not offered on a per day basis. Partial / pro-rated packages or purchase for segments of a guest's voyage are NOT accepted. For avoidance of doubt if the voyage is advertised as a 7 night voyage, then 7 shall be applied as the multiplier to the price of the Speciality Hot Drinks Option.
- ◆ The Speciality Hot Drinks Option may be pre-purchased up to four days prior to boarding the vessel and is offered onboard on the first 2 days of your voyage. If you opt to purchase your Speciality Hot Drinks Option on day two, you pay only for the remaining nights of the voyage.
- ◆ The Speciality Hot Drinks Option is STRICTLY NOT refundable or transferable once purchased onboard. If the package is purchased prior to the voyage, it is refundable no later than 3 days prior to departure. A full refund will be applied to the credit/debit card used to make the original payment.
- ◆ Only one drink at a time may be ordered. There is a minimum 10 minute wait time between ordering drinks. Sharing is not permitted. Guests or family members who would like to enjoy speciality hot drinks through this drinks option must purchase their own sticker.
- ◆ The Speciality Hot Drinks Option is not available for Charter voyages.
- ◆ Any guest may purchase the Speciality Hot Drinks Option for themselves, regardless of age.

### Exclusions and limitations:

- ◆ The Speciality Hot Drinks Option excludes hot and cold chocolate drinks made with Godiva chocolate, Liqueur coffees and hot chocolates, and any other beverages other than coffee, teas and hot chocolates.
- ◆ The Speciality Hot Drinks Option does not apply to any items offered in shops onboard.
- ◆ The Speciality Hot Drinks Option cannot be used for Room Service or Mini-Bar items. Additionally, the drinks option cannot offset the cost of, or be a substitution for, special or private events such as cocktail parties, wedding receptions or similar.
- ◆ Excludes and is not combinable with other Programs, Promotions, Onboard Special Offers, or Events.
- ◆ The drinks included in the Speciality Hot Drinks Option can be consumed in all bars, self-service buffet, main restaurants, and alternative dining venues. Availability of specific brands and flavours may vary by ship or venue onboard.
- ◆ Cunard reserves the right to introduce exclusions or limitations without prior notice.
- ◆ The Speciality Hot Drinks Option is only available on voyages of five nights or more. For avoidance of doubt, the voyage element must be advertised as at least a five night voyage.
- ◆ Pricing is subject to change without prior notice and price adjustments (up or down) implemented on the day of sailing will replace any previously advertised price. Drink Options purchased in advance may vary from onboard pricing due to timing, currency fluctuations and other factors. Guests will NOT incur additional charges, nor be issued any credits or refunds for such variances.
- ◆ Guests may purchase a round of hot drinks for themselves and friends. One drink will count towards the Speciality Hot Drinks Option and the remaining drinks will be charged to the guest's account at full price.
- ◆ Local tax may apply for certain ports or itineraries which may be charged in addition to your Drinks Option.
- ◆ Shipboard management also reserves the right to add additional restrictions and revoke or cancel the Speciality Hot Drinks Option at any point during a guest's voyage for any reason without a refund, as appropriate. A guest's Speciality Hot Drinks Option may be forfeited if they provide beverages to other guests or do NOT comply with the terms, conditions and limitations of the Drinks Option.